



immixGF[®]

IMMIX GUARD FORCE

Immixon Guard Force (GF)

Immixon Guard Force (GF) is designed for Security Companies who are looking to offer a range of sophisticated monitoring services for their enterprise customers.

Immixon GF provides the platform for your operation to achieve the economies of scale needed to monitor multiple customers, who each have multiple systems, across multiple locations, all the while increasing the effectiveness of your physical security force and the security services you offer.



What is Immixon GF?

Immixon GF is a more advanced version of our CS platform with its primary foundation being Access Control monitoring with Video Verification. It is designed for monitoring entities (central stations, guard companies and integrators that operate their own SOCs or NOCs) that have multiple enterprise-level customers who want to monitor their advanced security applications (i.e. Access Control, Large VMS Deployments, etc.) or that have a physical guard force that needs to be more closely tied to the monitoring response platform (Immixon).

By presenting a single view of the most critical events and automating workflows for others, Immixon GF makes it easier to manage security incidents across your entire customer base.

What is the Target Market for Immix GF?

If your customers have one or more of these needs, Immix GF might be right for your operation:

- Your customers want you to run a dedicated remote security operations center for their operation. They are looking to outsource both the infrastructure and manpower to run a corporate security command center.
- Your enterprise customers want you to monitor their enterprise security applications (i.e. Access Control, Large VMS Deployments, Mass Notification, Incident Management, Business Risk Alerts, etc.).
- Your customers are asking for a unique level of service that requires custom development.
- You have a physical guard force that you want to be able to more closely tie your monitoring response platform (Immix) to their activities.

How is Immix GF unique?

Immix GF has a number of unique capabilities focused on delivering the needs of a modern integrated, command center. These include:

Multi-Tenant Database

Immix GF allows you to create a separate database tenancy for each of your major customers, effectively creating their own virtual security center within your infrastructure. This provides each customer with their own configuration, report metrics and customizations while allowing your station the efficiency to monitor multiple customers through a single consistent interface.

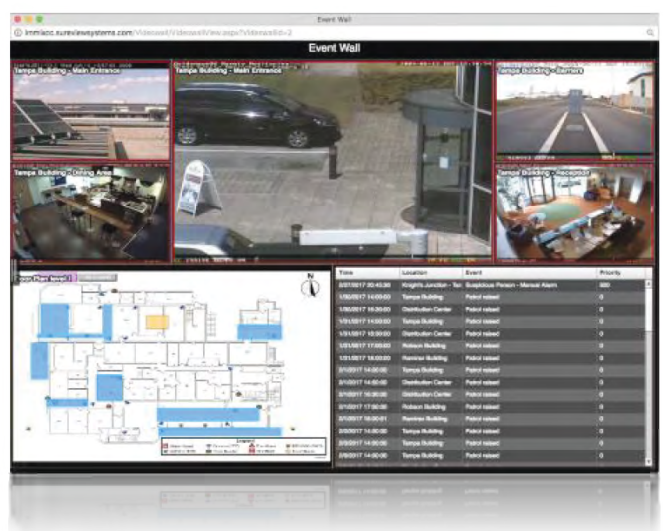
Advanced Global Mapping

Immix GF has the power to map every floorplan and security device of an organization on a Google Map interface,

providing remote operators with immediate situational awareness of the facility. Additionally, mobile assets like security guards or mobile equipment can be plotted and tracked within this same familiar interface. This provides operators with the ability to quickly respond and coordinate remote events. Nearby video, doors, intercoms, sirens, lights along with the location of the onsite guard are all presented to the operator, allowing them to guide on-site guards or other personnel through the appropriate response.

Immix Wall

The Immix Wall provides the ability to create dynamic surveillance walls. These walls are web-based and can be viewed on a hardware videowall in the station or at any location within a customer's organization. An Immix Wall can include live video feeds from any video manufacturer supported by Immix, interactive alarm queues, facility maps, real-time operator activity, and video alarm clips. The back-end technology of Immix Wall multicasts the video feeds to users, eliminating bandwidth and system overloading when multiple users access a single wall. This is critical when Immix Wall is deployed during a critical event response as multiple users will log into the same wall, viewing the same video and collaborating on the response to an event.



Enterprise Access Control Integrations

Immix integrates with the market-leading access control platforms to manage access control events/alerts and provide remote door control.

System Sync

System Sync is used to sync the database of Access Control and VMS systems with the Immix database. This allows devices to be added to these systems that will automatically be added to the Immix database. This effectively eliminates the data entry required for onboarding new systems and ensures there is no ongoing maintenance required to keep the two systems in sync.

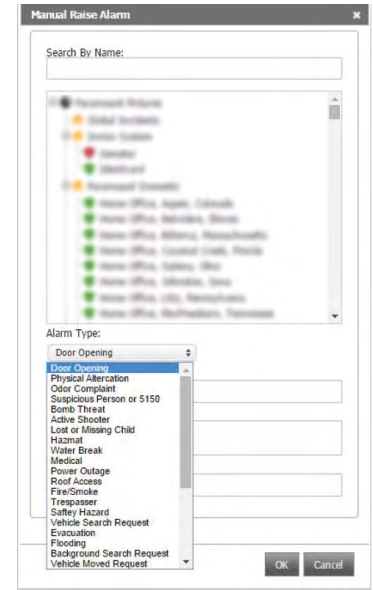
Routing Groups

When monitoring global enterprises, it's common to have groups of operators, security officers, analysts, and supervisors who are responsible for responding to events. Each level or group may respond at a different point in the event. For example, local alarms at a site may first be responded to by a security officer on-site, which can then be escalated to operators in the station. These escalations can be triggered automatically or manually through an SOP step. Immix GF provides maximum flexibility to create as many groups as an organization needs and to route alarms accordingly.

Manual Alarm Raise

Security professionals in enterprise command centers routinely deal with events that are not triggered by a physical alarm. These events are often called into the station and can range from a suspicious person on-site to a

slip-and-fall. For each organization these manual raise events differ. Immix GF allows each customer to define their own manual events for common incidents that happen at their sites and then assign SOPs and workflows for responding to these events.



Immix Dashboard

Immix Dashboard is designed for both the Central Station and Guard Force platforms. With a completely updated look and feel, the new dashboard delivers a robust and information-rich snapshot of all key metrics and statistics important to your central station, alarm receiving center, or security operations center (SOC). Immix administrators and station/center/SOC management can now view real-time information and know “at-a-glance” exactly how their monitoring operation is performing at any given moment.



Customers Who Trust Immix GF



“The partnership with Immix has enabled us to provide our customers with a very friendly, slick looking web interface and allowed us to protect our customer assets without requiring their investment in a homogeneous hardware platform upgrades. The range of supported products is great, and new or improved integrations are coming out all the time. It is unique in the monitoring software marketplace.”

G4S North America

Chris Blake, Operations Manager

“Once Immix was installed, we were able to standardize on a single process which brought excellent efficiency savings. We were then able to grow our remote monitoring services by taking on many different types of connections and providing different levels of service for our customers.”

Securitas Alert Services, Belgium

Dirk Puylaert, Security Manager

How do I find out more?

To find out more about Immix GF please visit us at www.immixprotect.com or email jason.caldwell@immixprotect.com



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